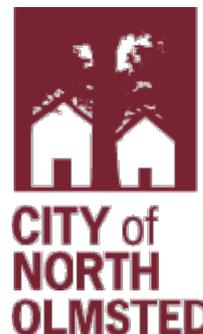




NORTH OLMSTED POLICE

27243 Lorain Rd
North Olmsted, Ohio 44070
440-777-3535 (Non-Emergency)
440-777-9189 (Fax)

Police Chief
Bob Wagner



Officer Complaints

The North Olmsted Police Department takes pride in the service we provide to our community. Sometimes there is a legitimate question or inquiry regarding what an officer did our policies or why an officer did or did not take a particular action. Often times, an explanation by a supervisor can resolve most of these questions. We would request that the first step would be to contact the police department and speak to the officer's supervisor. If that does not resolve the matter to your satisfaction you may submit a written complaint for outlining your concerns or complaint.

Once a complaint is filed you will be contacted and informed of the process that will follow. Upon completion of the investigation a report will be forwarded to the Captain for final review. Once a final disposition is made you will be contacted and informed of the results.

Officer Complaint forms may be downloaded from the city website or picked up in person at the police department.

Officer Compliments

It is also very important to us not only to know when a citizen feels that an officer has wronged them but to know when an officer has affected a citizen in a positive way.

Citizens can submit a compliment form which will be added to the officer(s) file.

Officer Compliment Forms may be downloaded from the city website or picked up in person at the police department.