

Discount Programs

Cleveland Water offers two discount programs to assist income-eligible customers with the cost of their water bill.

The Homestead Discount

The Homestead Discount Program offers a lower fixed charge and consumption rate. To qualify for the Homestead Discount Program, customers must meet the following criteria:

- Must be 65 years or older, or totally and permanently disabled;
- Must own and live at the property; and
- Must have income less than \$34,000.

The Homestead Discount Program Rates Are:

Homestead Fixed Charge

2016	2017	2018	2019	2020
\$17.00	\$5.65	\$5.65	\$5.65	\$5.80

Homestead Consumption Charges (per MCF)

	2016	2017	2018	2019	2020
Cleve	\$12.52	\$12.52	\$12.52	\$13.37	\$14.20
1 st High	\$16.27	\$16.27	\$16.27	\$17.38	\$18.46
2 nd High	\$20.03	\$20.03	\$20.03	\$21.39	\$22.72
3 rd High	\$23.16	\$23.16	\$23.16	24.74	\$26.27

Enrollment

To enroll in the Homestead Discount Program, customers must complete and submit an application. Enrollment is valid for 3 years for new and current enrollees, after which a renewal application is required. Click on the link below to download an application.

Reminders will be sent to customers when renewal is required. Homestead applications should be mailed to:

Division of Water_____ Homestead Unit P.O. Box 94687 Cleveland, Ohio 44101-4687

Water Affordability Program

The Water Affordability Program offers a 40% discount on all standard water charges. This includes both the monthly fixed charge and the consumption charge. To qualify for the program, a customer must own and live at the applying service address and have a total household income at or below the current income guidelines:

Size of Household

Annual Household Income

1 person	\$24,280
2 persons	\$32,920
3 persons	\$41,560
4 persons	\$50,200
5 persons	\$58,840
6+ persons	Add \$8,640 for each additional household member

The Water Affordability Program is administered by CHN Housing Partners. For questions or to apply for the program, please contact the CHN Housing Partners at 216-774-2349.